

Information Security, Cloud Security and Data

Privacy Policy

LNT DCCS is committed to implementing the following core principles of enabling and adopting a holistic approach towards our Information Security, Cloud Security and Data Privacy management system.

- Identification of all information pertaining to IT assets, personally identifiable information that is valuable to the organization
- Determining the risks and opportunities related to Confidentiality, Integrity, and Availability of information.
- Managing and mitigating risks and opportunities by implementing both technological and administrative controls.
- Controlling changes that can impact information security, data privacy and cloud security.
- Implementing robust cloud security controls for all its assets stored or processed within the cloud computing environment.
- Providing value to the way we conduct business and support information security and data privacy objectives.
- Endeavoring for continual improvement of our management system performance.
- Complying with all legislative and other applicable requirements, especially for Personally Identifiable Information.
- Fostering a culture of learning, development, and innovation

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M. V. Vijayababu
Chief Operating Officer
Data Center Business

Business Continuity Management Policy

LNT DCCS is committed to achieving zero disruption to business by implementing the following core principles, enabling a holistic approach towards the Business Continuity Management System.

- Identifying potential threats and disruptions, which could cause a break in operations. Implementing cost-appropriate actions to mitigate the likelihood and/or severity of a threat.
- Designing an effective plan that recovers lost business function's goal of avoiding harm to people and minimizing damage to the organization's profitability, reputation, and ability to operate with minimal downtime.
- Setting and achieving the recovery objectives as per the commitment to our customers
- Allocating roles and responsibilities and periodically testing Business Continuity and Disaster Recovery plans and achieving optimal performance.
- Addressing the coordination of our initial response to a crisis or incident in an effective and timely manner with all interested parties.
- Endeavoring for continual improvement of our management system performance by investing in technology and infrastructure and assisting in recovery of services after a disaster.
- Managing and mitigating all risks and opportunities.
- Complying with all legislative and other applicable requirements.
- Fostering a culture of learning, development, and innovation.
- Focusing on stakeholder engagement and interaction.

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M. V. Vijayababu
Chief Operating Officer
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Environment & Health Safety Management Policy



LNT DCCS is committed to achieving Zero Harm by implementing the following core principles, enabling a holistic approach towards business sustainability.

- Creating a safe working place designed to prevent injuries and ill health for all persons, including employees, visitors, and customers.
- Promoting consultation and participation of all workers.
- Eliminating hazards and reducing OHS risk.
- Protecting the environment and preventing pollution through various means including the sustainable use of resources
- Endeavoring for continual improvement of our HSE system performance, Setting/ adopting appropriate EHS objectives.
- Management and mitigation of all HSE opportunities and risks.
- Complying with all statutory and regulatory (Legislative) and other applicable requirements.
- Fostering a culture of learning, development, and innovation.
- Focusing on stakeholder engagement and interaction.

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M. V. Vijayababu
Chief Operating Officer
Data Center Business

Quality & IT Service Management Policy



LNT DCCS is committed to achieving customer delight by implementing the following core principles to achieve a robust Quality & IT Service management system.

- Adhering to all service level and contractual commitments.
- Exceeding the customer expectations for Quality of Services (SLA)
- Continual engagement with all stakeholders to meet their expectations.
- Building value for the customer's colocation, managed services, and cloud service needs.
- Implement a Do it Right the First-Time approach.
- Monitoring and improving our service delivery on a regular basis.
- Endeavoring for continual improvement of our management system performance, Setting/ adopting appropriate quality objectives.
- Management and mitigation of all opportunities and risks.
- Complying with all Legislative and other applicable requirements.
- Fostering a culture of learning, development, and innovation.
- Focusing on stakeholder engagement and interaction.

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M. V. Vijayababu
Chief Operating Officer
Data Center Business

Energy Management Policy

LNT DCCS is committed to managing energy efficiently across all Data Center operations to enhance performance, reduce environmental impact, and comply with ISO 50001:2018 requirements. This policy supports our sustainability objectives and ensures continual improvement in energy management.

Our Commitments:

- Improve energy performance, including energy efficiency, use, and consumption, through systematic energy management practices.
- Fulfill all applicable legal, regulatory, and other requirements related to energy use, efficiency, and consumption.
- Ensure the availability of information and resources necessary to achieve energy objectives and targets.
- Consider energy performance improvement opportunities in the design, procurement of facilities, equipment, systems, and services that have a significant impact on energy performance.
- Support the continual improvement of the Energy Management System (EnMS), its effectiveness and integrate it into business processes.
- Communicate this policy internally to all persons working for or on behalf of LNT-DCCS and make it available to interested parties.
- This policy will be reviewed periodically to ensure its continuing suitability, adequacy, and effectiveness.

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